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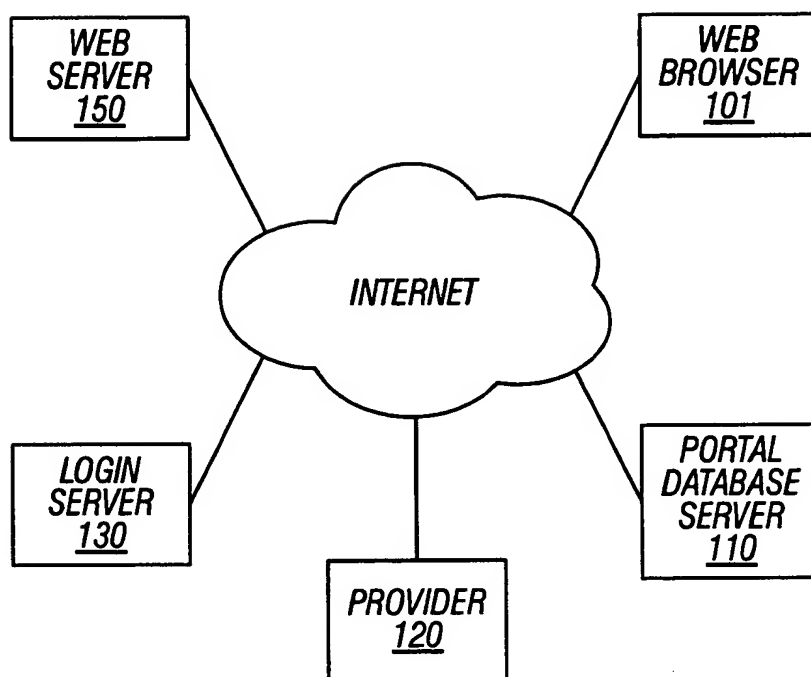


FIG. 1

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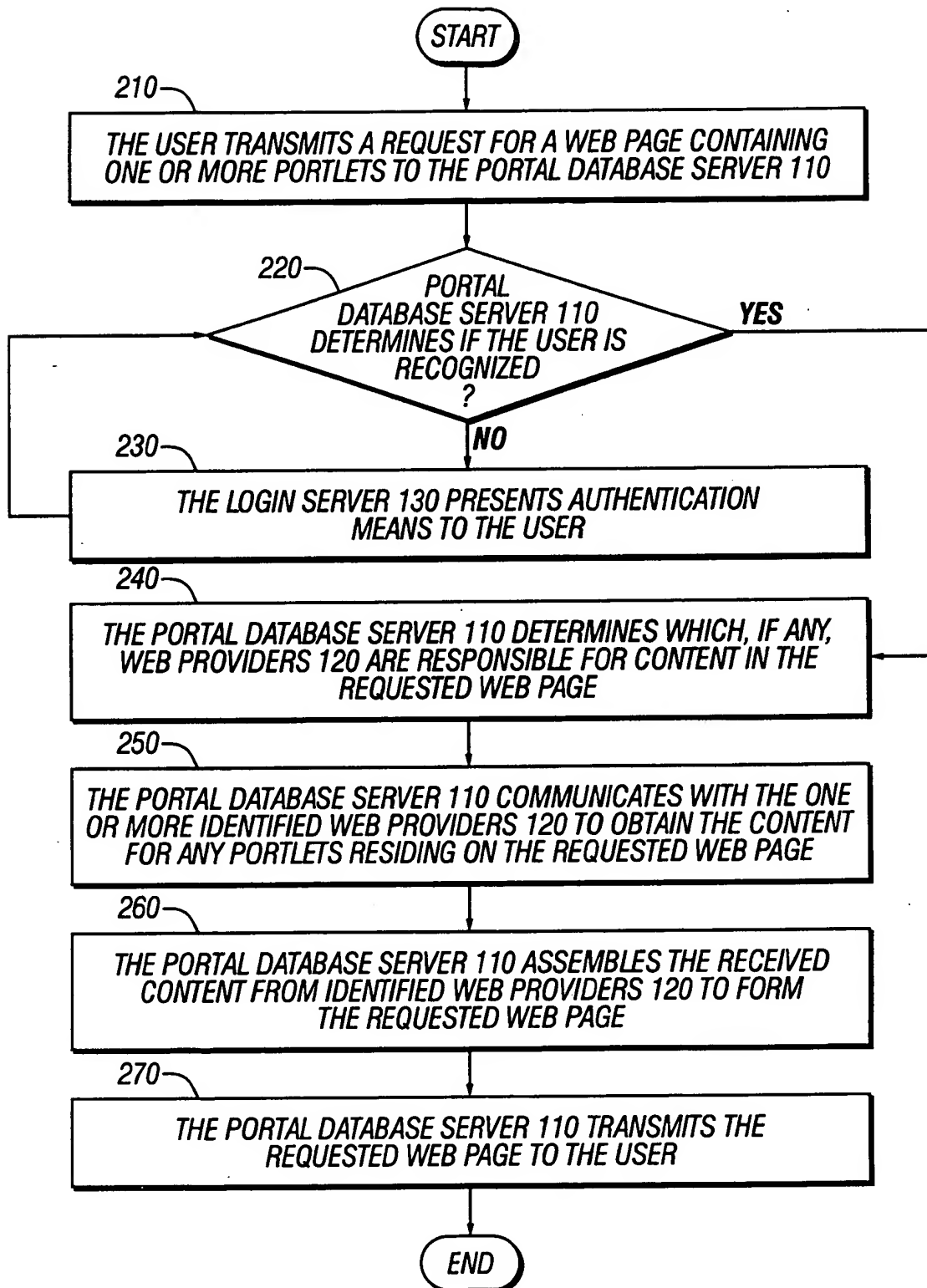


FIG. 2

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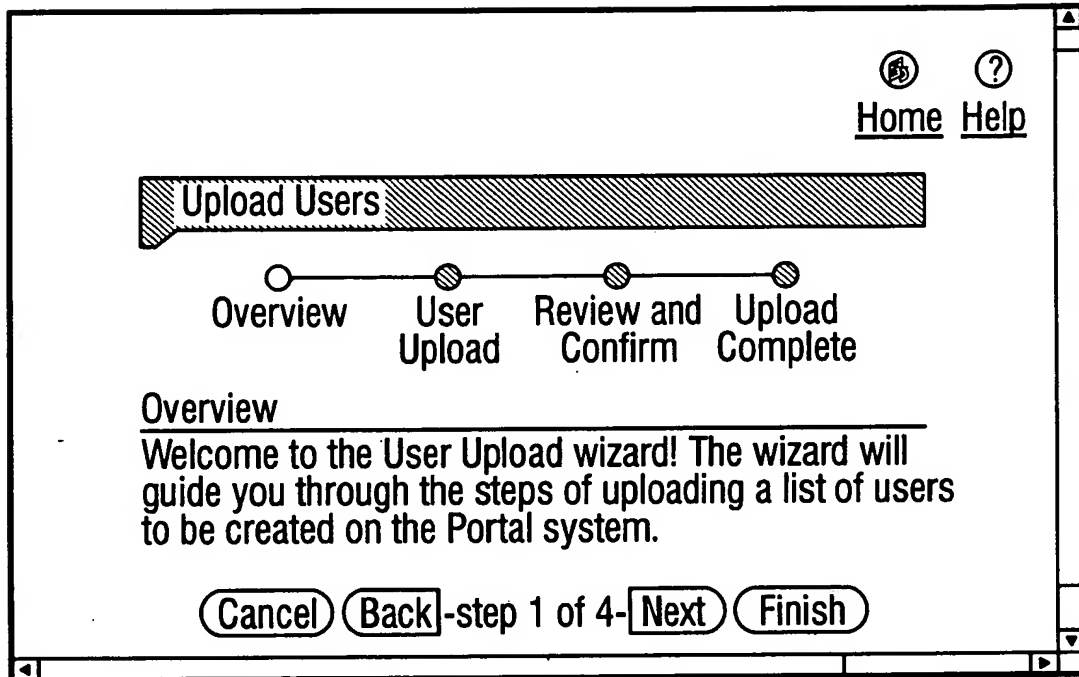


FIG. 3

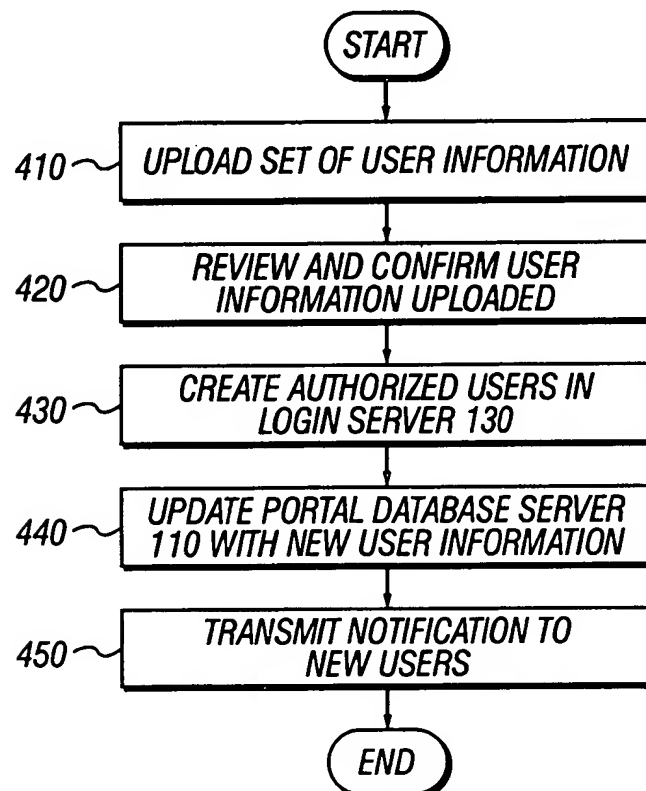


FIG. 4

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The screenshot shows a web application window with a title bar and a menu bar containing 'Home' and 'Help'. Below the menu bar is a progress bar with four steps: 'Overview', 'User Upload', 'Review and Confirm', and 'Upload Complete'. The 'Upload Complete' step is currently selected, indicated by a filled circle. Below the progress bar, the text 'Upload List of Users' is displayed, followed by instructions: 'Enter name of the comma delimited file of users to be uploaded, or click on the Browse button to select the file from your file system, or press Next to enter the users manually.' Below this text is a text input field labeled '*File Name:'. At the bottom of the window are three buttons: 'Cancel', 'Back', and 'Next', followed by a 'Finish' button.

Upload Users

Overview User Upload Review and Confirm Upload Complete

Upload List of Users



Enter name of the comma delimited file of users to be uploaded, or click on the Browse button to select the file from your file system, or press Next to enter the users manually.

*File Name:

Cancel Back -step 2 of 4- Next Finish

FIG. 5

FIG. 6



[Home](#) [Help](#)

Upload Users

Overview

User Upload

Review and Confirm

Upload Complete

Upload Results

Upload completed. Please review the results. Press the Finish button to exit.

UserID or Email	Password	Email	Group	Def Status
FIRSTUSER	FIRSTUSER	FIRSTUSER@US.ORACLE.COM	TEST_GROUP	Y User created Folder already exists!
TESTUSER	TESTUSER	TESTUSER@US.ORACLE.COM	BAD_GROUP	Y User already exists! Group does not exist! Folder already exist!
SECONDUSER	SECONDUSER	SECONDUSER@US.ORACLE.COM	TEST_GROUP	Y User created Folder already exists!
THIRDUSER	THIRDUSER	THIRDUSER@US.ORACLE.COM	TEST_GROUP	N User created Folder already exists!

Cancel

Back

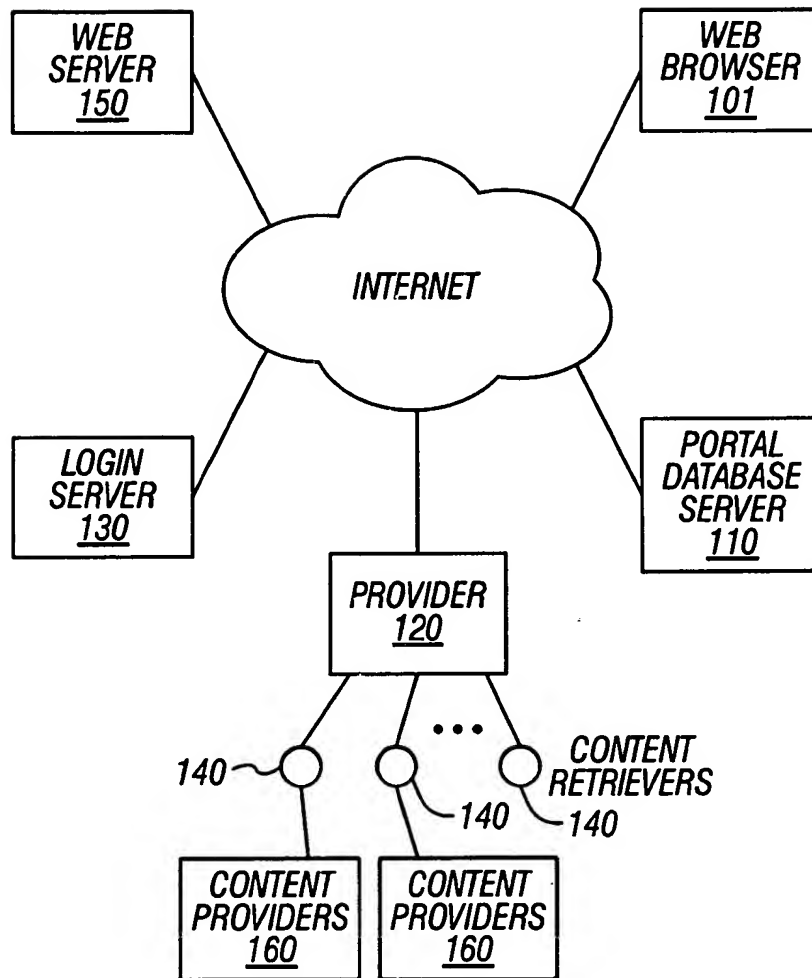
-step 4 of 4-

Next

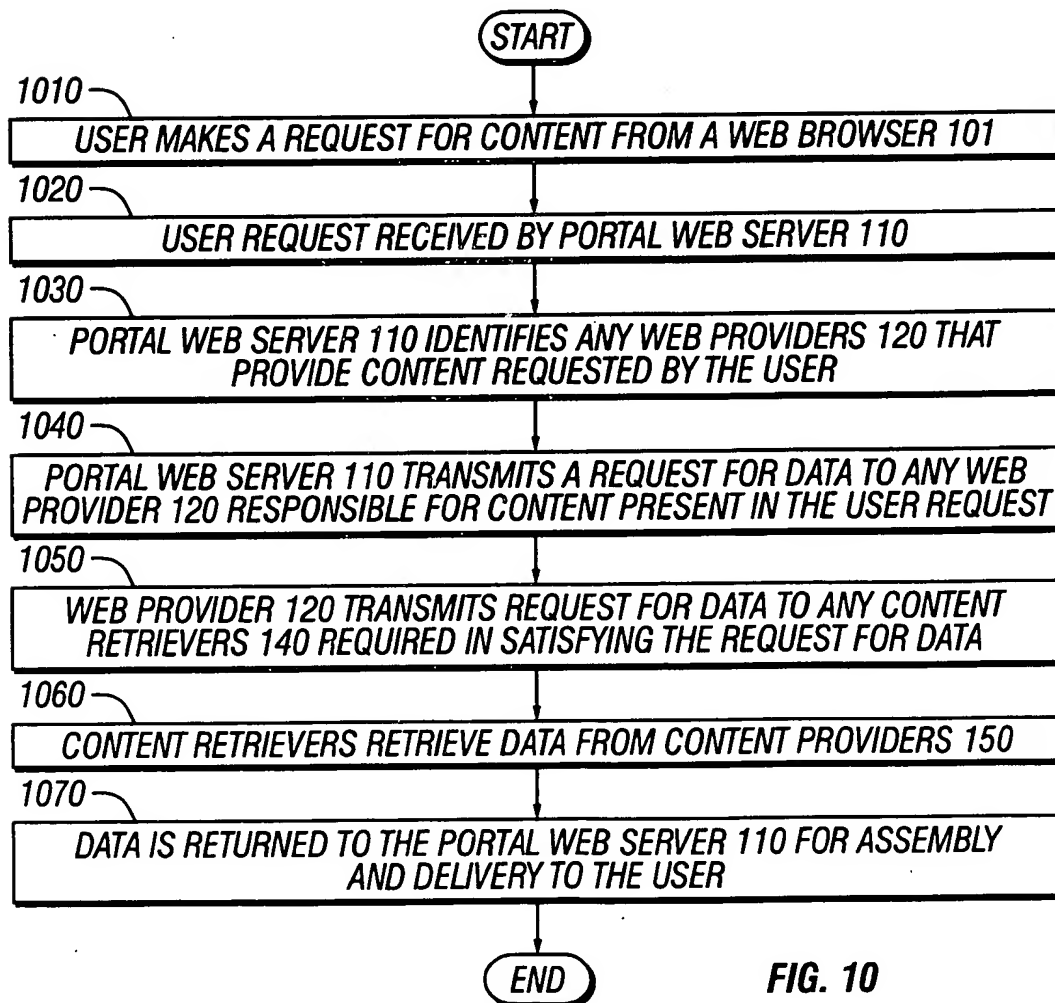
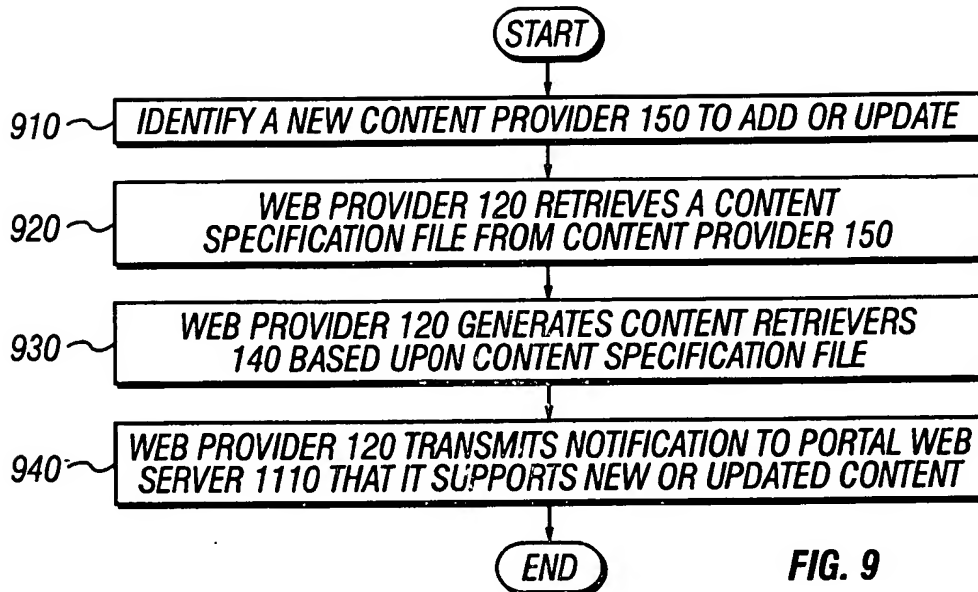
Finish

FIG. 7

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**FIG. 8**

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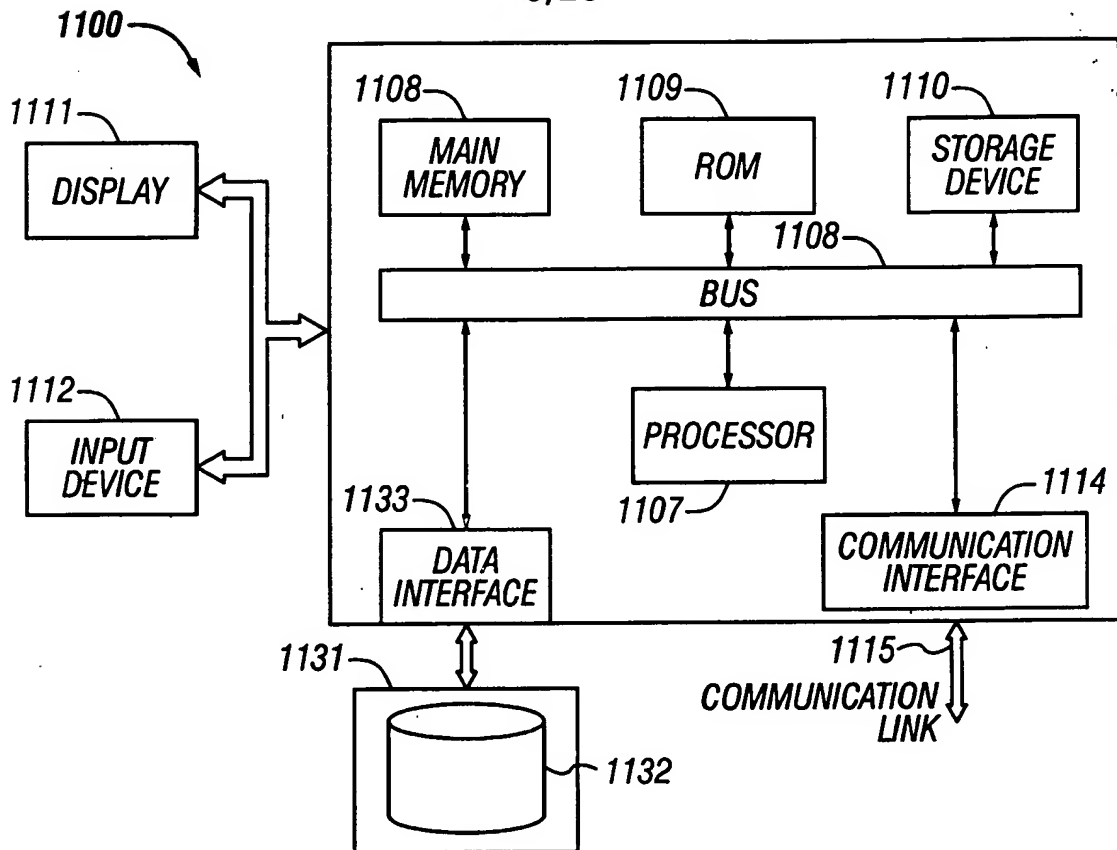


FIG. 11

Welcome Thomas			
		Navigator Home Help	
Edit Page Customize Account Info Logout			
<div> <div></div> <div></div> <div></div> <div>Apps</div> <div></div> </div>			
Survey Builder			
Create New Survey Create a new Survey, define questions and response characteristics.			
Survey Wizard Click , select a survey from the list, then click Edit, Delete, Purge, or Copy.			
Survey Name: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Purge"/> <input type="button" value="Copy"/>			

FIG. 12

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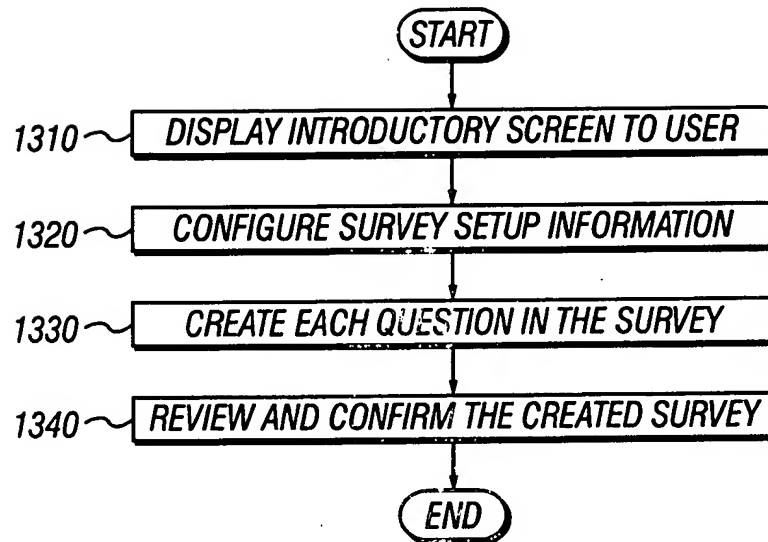


FIG. 13

1400

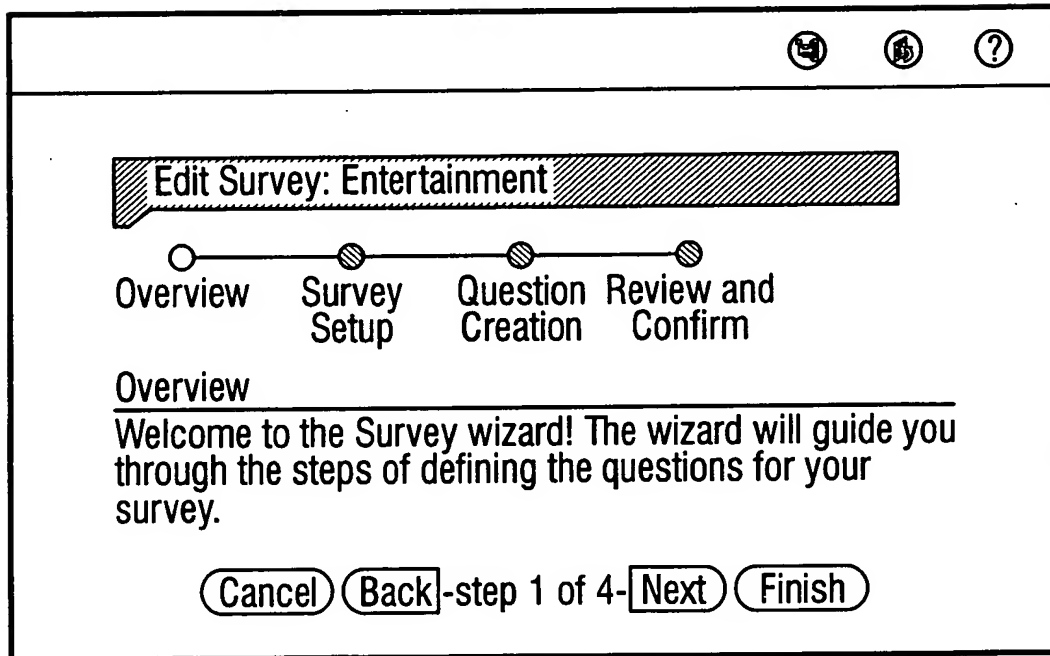


FIG. 14

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1500

Edit Survey: Entertainment

Overview Survey Setup Question Creation Review and Confirm

Survey Setup

1510 Enter a title and select a content area.
*Survey Name: Entertainment
*Contact Area: Content

Recipient Information

1520 How do you want to identify the survey recipients?
(Default is anonymous.)

☐ Login ID
☒ Name
☒ E-mail
☐ Employee Number
☐ Company Name

Allow Multiple Replies

1530 Would you like to allow participants to reply to the survey multiple times?

☐ Multiple Replies

Place Portlet on Main Page

1540 Check the following box and select the page to put the Survey Form portlet on.

☐ Place Portlet

Porlet Page

FIG. 15A

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End of Survey Options

The following buttons allow selection of the way the survey behaves after the respondent finishes answering all the questions. Please select one of the following.

1550

- ☒ Show Chart of Responses
- ☐ Show Report of Responses
- ☐ Allow Editing of Responses
- ☐ Show Nothing

Messages to Recipients

Welcome message:

1560

Welcome to the Entertainment Survey.

Enter a welcome message to your survey recipients. This text will precede the first question and could be used for instructions or disclaimers.

☒ Show only the Welcome message on the first page of the Survey.

Closing comments::

1570

Thanks for taking the Entertainment Survey.

Enter closing comments for your survey. This text will go after the last question and could be used to thank recipients or let them know when results will be published.

-step 2 of 4-

FIG. 15B

1600

Question List

The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.

1660	Main	X ↓ ↗ 1) Do you have any hobbies?	1690
1685	Yes → Hobbies		
	No ~		1690
	X ↑ ↓ ↗ 2) Do you like sports?		1670
	X ↑ ↗ 3) Do you like cars?		1670
1660	Hobbies	X ↓ ↗ 1) Do you like to play chess?	
	X ↑ ↓ ↗ 2) Do you like to dance?		
	X ↑ ↗ 3) Do you collect stamps?		
1660	Sports	X ↓ ↗ 1) Which football team do you like?	
	X ↑ ↓ ↗ 2) Which basketball team do you like?		
	X ↑ ↗ 3) Which baseball team do you like?		
1680	+ ~		1680

Edit Survey: Entertainment

Overview Survey Setup Question Creation Review and Confirm

Question Creation

You can create as many questions as you wish. For each question specify the question text, style and answer choices in the boxes provided. Use the question list on the left to edit and reorder questions. When you have finished entering a question, click "Add another" to begin a new question. Click "Next" when you have entered the last question.

Section: Main

Question: Do you have any hobbies?

Display Style: Check Box

- ☐ Allow Multiple Responses.
- ☐ Include "Other" choice and "Please Explain" field
- ☒ Optional

Answer choices:

Yes

No

Type your answer choices above, one choice per line. Press "Enter" after every answer choice you type in.

This answer: Yes

Triggers section: Hobbies

(Add another question...)

(Cancel) (Back)-step 3 of 4- (Next) (Finish)

1650

FIG. 16

1610

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1700

Edit Survey: Entertainment ?

Overview Survey Setup Question Creation Review and Confirm

Review and Confirm

You have completed the definition of your survey. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

(Cancel) (Back) -step 4 of 4- (Next) (Finish)

Welcome to the Entertainment Survey

*Last Name

*First Name

Middle Name

*E-mail

1) Do you have any hobbies?
(Choose one answer) (Optional)

☐ 1) Yes
☐ 2) No

2) Do you like sports?
(Choose one or more answers)

☐ 1) Yes
☐ 2) No

3) Do you like cars?
(Choose one answer)

☐ 1) Yes
☐ 2) No

Thanks for taking the Entertainment Survey

FIG. 17

Home

Edit Survey Answer Form Portlet Settings

Survey Answer Form Portlet Settings

Customize the settings for the Survey Answer form,

Survey Name:

Entertainment

Start Date:

11/19/2002

(MM/DD/YYYY)

End Date:

4

(MM/DD/YYYY)

Questions Per page: All (#or "All" - max 99 per page)

All

Item

Font Face

Color

Size

AA

Portlet Background

Browser Default

Welcome Message

Browser Default

三三三

Closing Comments

Browser Default

□ □ □

Questions

Browser Default ▾

0000

Question Instructions

Browser Default	▼
-----------------	---

000000

Answers

Browser Default	▼
-----------------	---

□□□

Identification Info.

Browser Default	▼
-----------------	---

□□□

FIG. 18A

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1850

Welcome Thomas

[Navigator](#) [Home](#)

[Edit Page](#) [Customize](#) [Account Info](#) [Logout](#)

[Apps](#)

Entertainment

1) Do you have any hobbies?
(Choose one answer) (Optional)

☒ 1) Yes
☐ 2) No

2) Do you like sports?
(Choose one or more answers)

☒ 1) Yes
☐ 2) No

3) Do you like cars?
(Choose one answer)

☒ 1) Yes
☐ 2) No




[Back](#) [Next](#)

FIG. 18B

FIG. 19A

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1950

Welcome Thomas				
Navigator Home Help				
Edit Page Customize Account Info Logout				
<input type="text"/> <input type="text"/> <input type="text"/> <input checked="" type="text"/> Apps <input type="text"/>				
Entertainment				
(03 October 2001 - no ending date) <u>Total respondents: 1</u>				
Do you have any hobbies?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you like sports?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you like cars?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Hobbies				
Do you play chess?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you like to dance?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you collect stamps?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			

(A)

FIG. 19B

(B)

19/26

Sports		
Which football team do you like?	Number of Responses	Percentage
49rs	1	100%
Chiefs	0	
Cowboys	0	
Raiders	0	
Total	1	
Which basketball team do you like?	Number of Responses	Percentage
Bulls	1	100%
Lakers	0	
Total	1	
Which baseball team do you like?	Number of Responses	Percentage
Giants	1	100%
A's	0	
Mets	0	
Yankees	0	
Total	1	
Cars		
Which sports car is best?	Number of Responses	Percentage
Porche	1	100%
BMW	0	
Ferrari	0	
Lotus	0	
Masarati	0	
Total	1	
Which SUV is best?	Number of Responses	Percentage
Toyota	1	100%
Chevrolet	0	
Ford	0	
Land Rover	0	
Total	1	
Which minivan is best?	Number of Responses	Percentage
Mazda	1	100%
Dodge	0	
Nissan	0	
Toyota	0	
Total	1	

FIG. 19C

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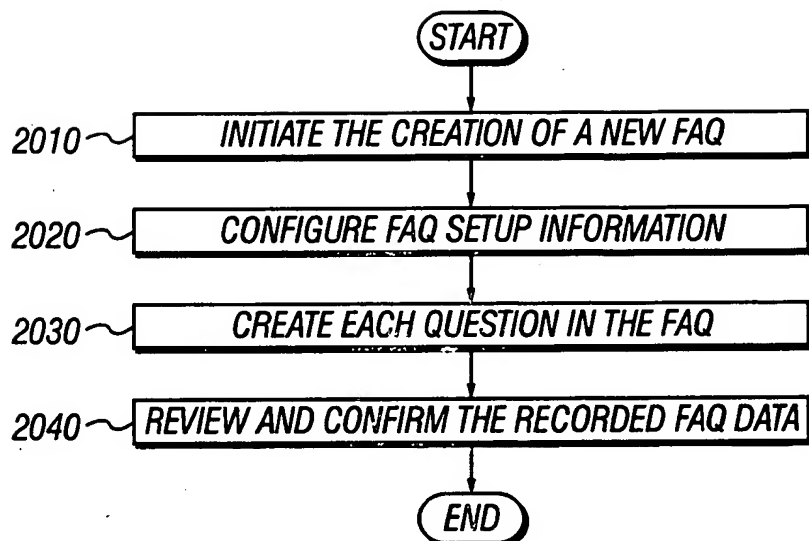


FIG. 20

2100

Welcome Thomas

[Navigator](#) [Home](#) [Help](#)

[Edit Page](#) [Customize](#) [Account Info](#) [Logout](#)

Apps

FAQ Builder

Create New FAQ
Create a new FAQ, define questions and response characteristics.

FAQ Wizard
Click ☐, select a FAQ from the list, then click Edit.

FAQ Name: ☐

FIG. 21

21/26

2200

Edit FAQ: How-to tips ?

Overview FAQ Setup Question Creation Review and Confirm

FAQ Setup

Enter a title and select a content area.

*FAQ Name: How-to tips

*Content Area: Content

*Default Category: General ▼

Messages to Recipients

Welcome message: Welcome to the How-to tips FAQ.
These articles will show you how to maintain your car.

Enter a welcome message to your FAQ recipients. This text will precede the first question and could be used for instructions or disclaimers.

Closing comments:: Thanks for using the How-to tips FAQ.

Enter closing comments for your FAQ. This text will go after the last question and could be used to thank recipients or to provide general system status messages.

Cancel Back -step 2 of 4- Next Finish

FIG. 22

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Question List

The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.

General	Question
<div style="display: flex; align-items: center;"> <div style="margin-right: 10px;"> <div style="border: 1px solid black; padding: 2px; text-align: center;">1</div> <div style="display: flex; flex-direction: column; align-items: center;"> <div style="margin-bottom: 5px;">↕</div> <div style="margin-bottom: 5px;">↕</div> <div style="margin-bottom: 5px;">↕</div> <div style="margin-bottom: 5px;">↕</div> </div> </div> <div> How do I change a flat tire on my car? How do I change the spark plugs? What is the best car? Which sports car is best? </div> </div>	<div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> How do I change a flat tire on my car? </div>

1

↕

↕

↕

↕

Edit FAQ: How-to tips

Overview

FAQ

Question Creation

Review and Confirm

You can create as many questions as you wish. For each question specify the question text in the "Question" box provided, then enter the text of the answer in the "Answer" box. Use the question list on the left to edit and reorder questions. When you have finished entering a question click "Add another" to begin a new question. Click "Next" when you have entered the last question.

Question:

How do I change a flat tire on my car?

Answer:

1. Jack up the car.
 2. Remove the lug-nuts from the tire.
 3. Remove the flat tire.
 4. Put the spare tire on the hub.
 5. Tighten the lug nuts.

*Category:

General

Cancel

Add another question...

Back

-step 3 of 4-

Next

Finish

2300

2350

2360

FIG. 23A

Question List

The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.

Maintenance

☐ 1) How do I change a flat tire on my car?
☐ 2) How do I change the spark plugs?

Picking a Car

☐ 1) What is the best car?
☐ 2) Which sports car is best?

Edit FAQ: How-to tips

Overview

FAQ

Setup

Question Creation

Review

Confirm

You can create as many questions as you wish. For each question specify the question text in the "Question" box provided, then enter the text of the answer in the "Answer" box. Use the question list on the left to edit and reorder questions. When you have finished entering a question click "Add another" to begin a new question. Click "Next" when you have entered the last question.

Question:

Answer:

1. Jack up the car.
 2. Remove the lug-nuts from the tire.
 3. Remove the flat tire.
 4. Put the spare tire on the hub.
 5. Tighten the lug nuts.

***Category:**

Type your answer above.

2360

2350

FIG. 23B

2400

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Edit FAQ: How-to tips ?

Overview FAQ Setup Question Creation Review and Confirm

Review and Confirm

You have completed the definition of your FAQ. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

(Cancel) (Back) -step 4 of 4- (Next) (Finish)

Welcome to the How-to tips FAQ. These articles will show you how to maintain your car

Maintenance

How do I change the spark plugs?

1. Open the hood of your car.
2. Remove the spark plug wires.
3. Use a spark plug wrench to remove the old spark plugs.
4. Install the new spark plugs.
5. Close the hood.

How do I change a flat tire on my car?

1. Jack up the car.
2. Remove the lug-nuts from the tire.
3. Remove the flat tire.
4. Put the spare tire on the hub.
5. Tighten the lug nuts.

Picking a Car

What is the best car?


Toyota
Honda
Nissan

Which sports car is best?

Ferrari
Porche
Jaguar
Masarati

Thanks for using the How-to tips FAQ

FIG. 24

 Home

Edit FAQ Report Portlet Settings

Apply OK Cancel

FAQ Report Portlet Settings
Customize the settings for the FAQ Report.

FAQ Name: How-to tips

Questions Per page: All (# or "All" - max 99 per page)

Hyper-Links to Answers? N (Y or N)

Count hits? N (Y or N)

Select Categories: Clear Selections Select All Categories

☒ General
☒ Maintenance
☒ Picking a Car

Item	Font Face	Color	Size	A A A
Portlet Background	<input type="text"/> Browser Default	<input type="text"/> Browser Default	<input type="text"/> +0	<input type="text"/> <input type="text"/> <input type="text"/>
Welcome Message	<input type="text"/> Browser Default	<input type="text"/> Browser Default	<input type="text"/> +0	<input type="text"/> <input type="text"/> <input type="text"/>
Closing Comments	<input type="text"/> Browser Default	<input type="text"/> Browser Default	<input type="text"/> +0	<input type="text"/> <input type="text"/> <input type="text"/>
Questions	<input type="text"/> Browser Default	<input type="text"/> Browser Default	<input type="text"/> +0	<input type="text"/> <input type="text"/> <input type="text"/>
Answers	<input type="text"/> Browser Default	<input type="text"/> Browser Default	<input type="text"/> +0	<input type="text"/> <input type="text"/> <input type="text"/>
Hit Counter	<input type="text"/> Browser Default	<input type="text"/> Browser Default	<input type="text"/> +0	<input type="text"/> <input type="text"/> <input type="text"/>

FIG. 25A

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2550




Welcome Thomas				
		Navigator Home Help		
Edit Page Customize Account Info Logout				
		<input type="text"/>	<input type="text"/>	<input type="text"/>
How-to tips		Customize		
Welcome to the How-to tips FAQ. These articles will show you how to maintain your car.				
Maintenance				
How do I change the spark plugs?				
<ol style="list-style-type: none"> 1. Open the hood of your car. 2. Remove the spark plug wires. 3. Use a spark plug wrench to remove the old spark plugs. 4. Install the new spark plugs. 5. Close the hood. 				
How do I change a flat tire on my car?				
<ol style="list-style-type: none"> 1. Jack up the car. 2. Remove the lug-nuts from the tire. 3. Remove the flat tire. 4. Put the spare tire on the hub. 5. Tighten the lug nuts. 				
Picking a Car				
What is the best car?				
Toyota				
Honda				
Nissan				
Which sports car is best?				
Ferrari				
Porche				
Jaguar				
Masarati				
Thanks for using the How-to tips FAQ				

FIG. 25B